

CHROMEBOOK & HOTSPOT SURVEY



Please check all items that you used.

Chromebook

Hotspot

Mouse

Quick Start Guides

How easy was each device to use?

Chromebook

1	2	3	4	5	6	7	8	9	10
Extremely Difficult									Extremely Easy

Hotspot

1	2	3	4	5	6	7	8	9	10
Extremely Difficult									Extremely Easy

How likely are you to recommend a Library Chromebook or hotspot to a coworker, family member, or friend?

1	2	3	4	5	6	7	8	9	10
Extremely Unlikely									Extremely Likely

Were you able to accomplish what you wanted to during this loan period?

Yes

No

If no, what would have helped you accomplish your goals?

Are there any apps you'd like to use on a Chromebook that you were unable to access?

Yes

No

If yes, what apps would you recommend we add?

What did you use the Wi-Fi Hotspot and/or Chromebook for? Check all that apply.

- | | |
|--|---|
| <input type="checkbox"/> School work | <input type="checkbox"/> Government services
(Unemployment, WIC, etc.) |
| <input type="checkbox"/> Work for my job | <input type="checkbox"/> Entertainment |
| <input type="checkbox"/> My small business | <input type="checkbox"/> Connect with family and friends |
| <input type="checkbox"/> Job search | <input type="checkbox"/> Healthcare or telehealth services |
| <input type="checkbox"/> Finances | <input type="checkbox"/> Other |

How did Everett Public Library's Wi-Fi Hotspot or Chromebook help you?

Is there anything else you'd like us to know about this program?

The following two questions are optional. Your input helps Everett Public Library better understand our community.

What is your race or ethnicity? (Check all that apply)

- | | |
|---|---|
| <input type="checkbox"/> White | <input type="checkbox"/> Spanish, Hispanic, or Latino |
| <input type="checkbox"/> Asian, Asian Indian, or Pacific Islander | <input type="checkbox"/> Black or African American |
| <input type="checkbox"/> American Indian or Alaska Native | <input type="checkbox"/> Other |

What is your household annual income?

- | | |
|--|--|
| <input type="checkbox"/> Under \$30,000 | <input type="checkbox"/> \$75,000-\$100,000 |
| <input type="checkbox"/> \$30,000-\$50,000 | <input type="checkbox"/> \$100,000-\$150,000 |
| <input type="checkbox"/> \$50,000-\$75,000 | <input type="checkbox"/> Over \$150,000 |